

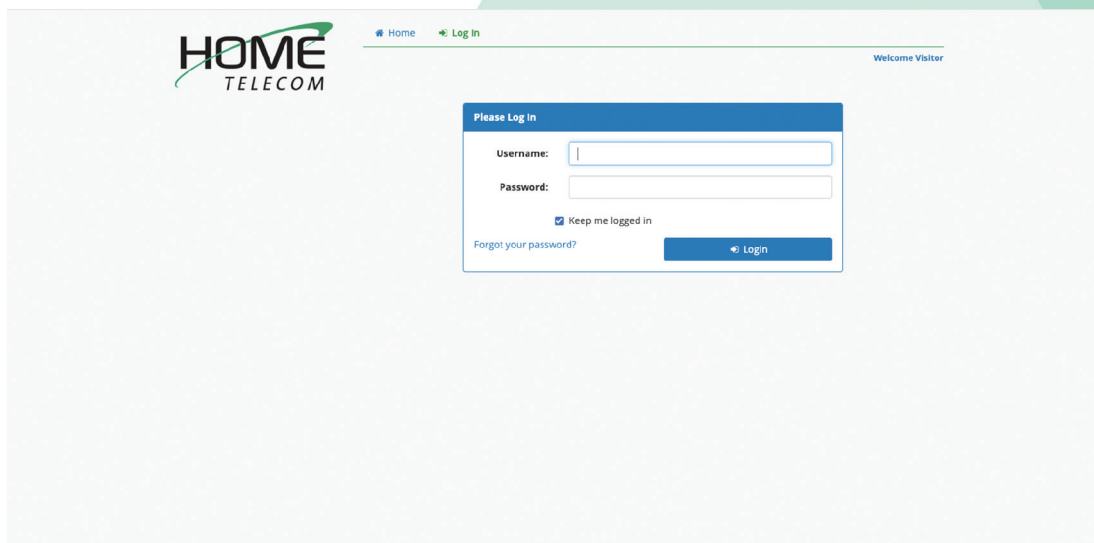


Trend Micro Security Software Installation Guide

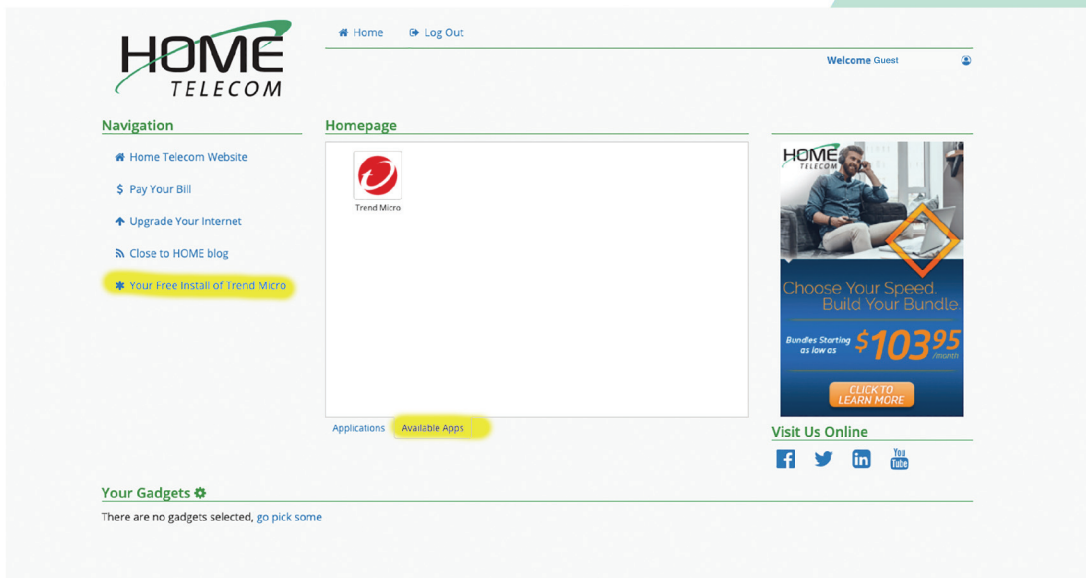


1 Go to [HomeSC.com](https://www.homesc.com), select **My Services** and then **App Portal**. On mobile, click the three lines at the top of your screen and select **My Services** and then **App Portal**.

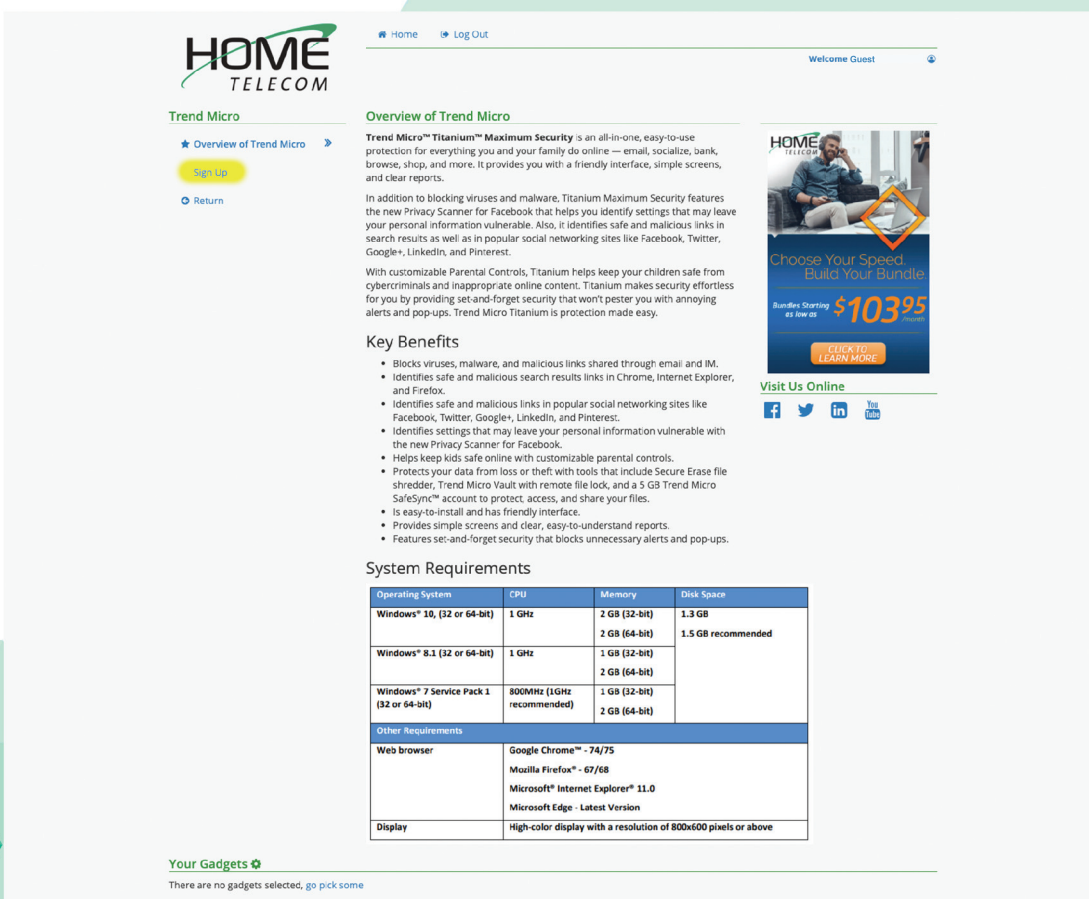
2 You will now be directed to your HomeSC.com email log in page. Here you will enter your **@homesc.com** email address and enter your password. Simply click **Log In** when done.



3 Once you are logged in, go to the upper left portion of your screen under **Navigation** and select **Your Free Install of Trend Micro**. Or select the **Available Apps** tab under **Homepage** and select **Trend Micro**.

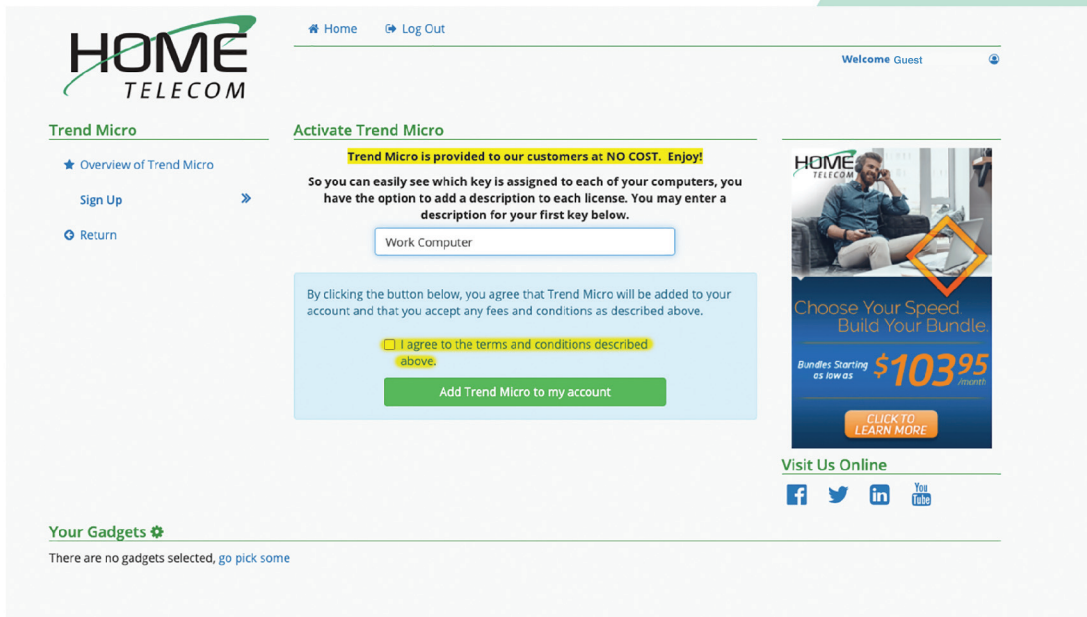


4 Please review the overview of Trend Micro along with some key benefits and system requirements before moving forward. Once you have read this information, click **Sign Up** on the **left hand** side of your screen.



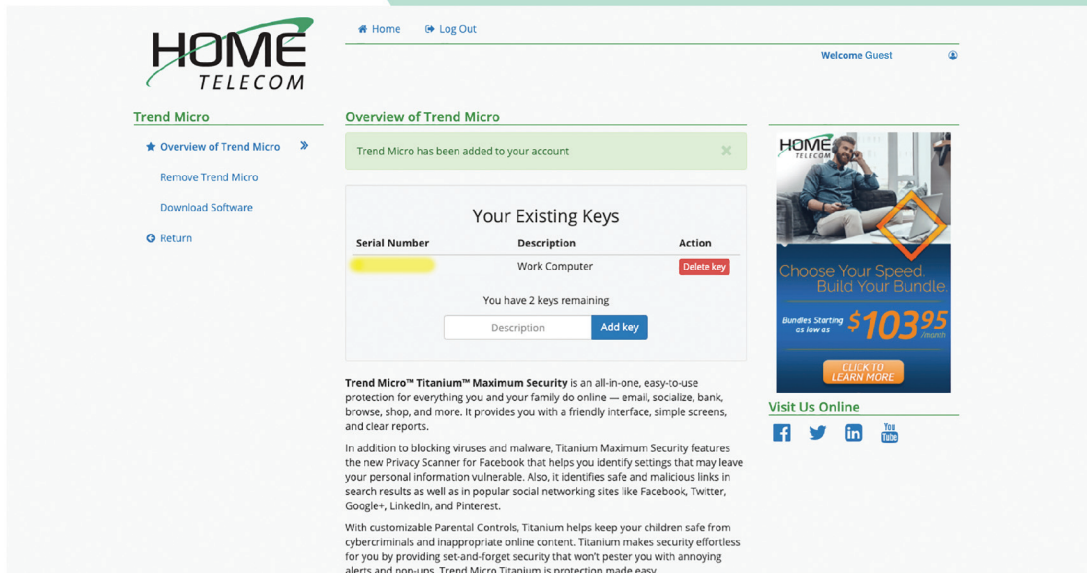
5

In order to activate your Trend Micro account, you have to enter a **Description**. Click the **Check box** to agree to the terms and conditions and then click the **Add Trend Micro to my account** button to obtain your serial number for that device.



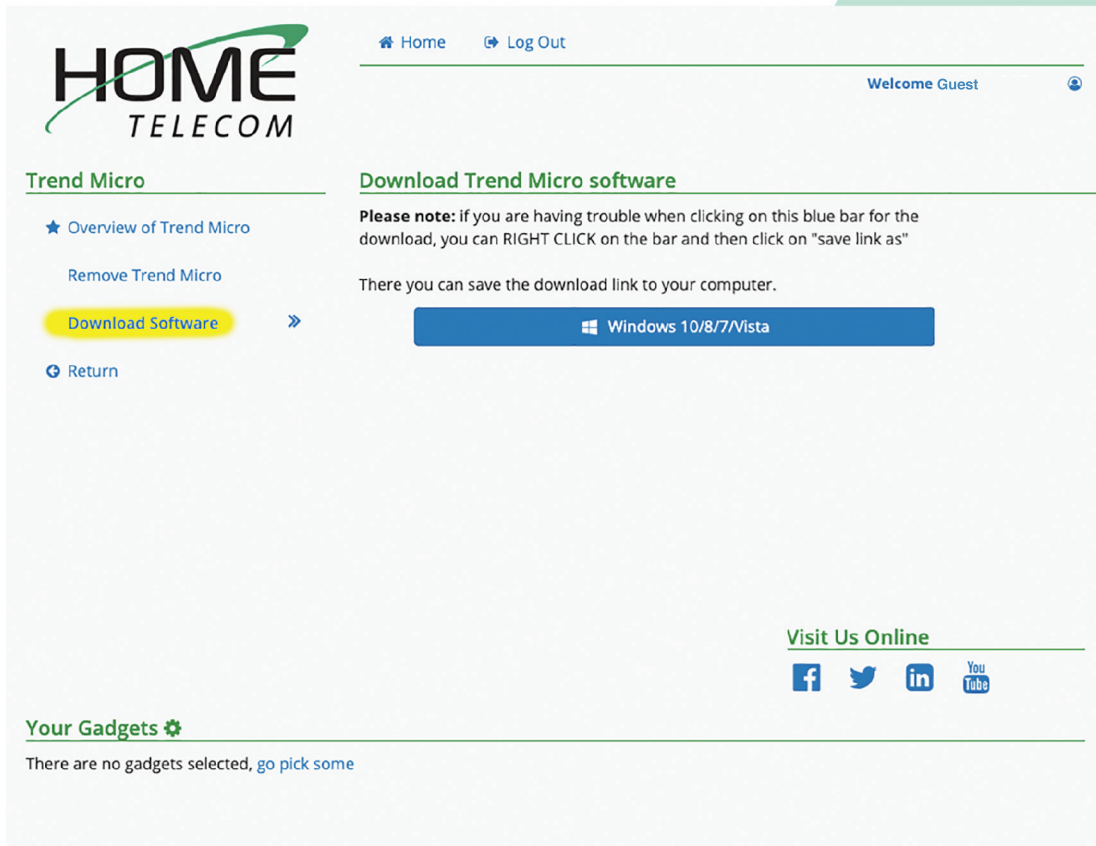
6

You have successfully activated your Trend Micro account. Your serial number should be displayed along with the description that was created and an action button where you can delete the serial number if needed. You can add up to three keys on your Trend Micro account.



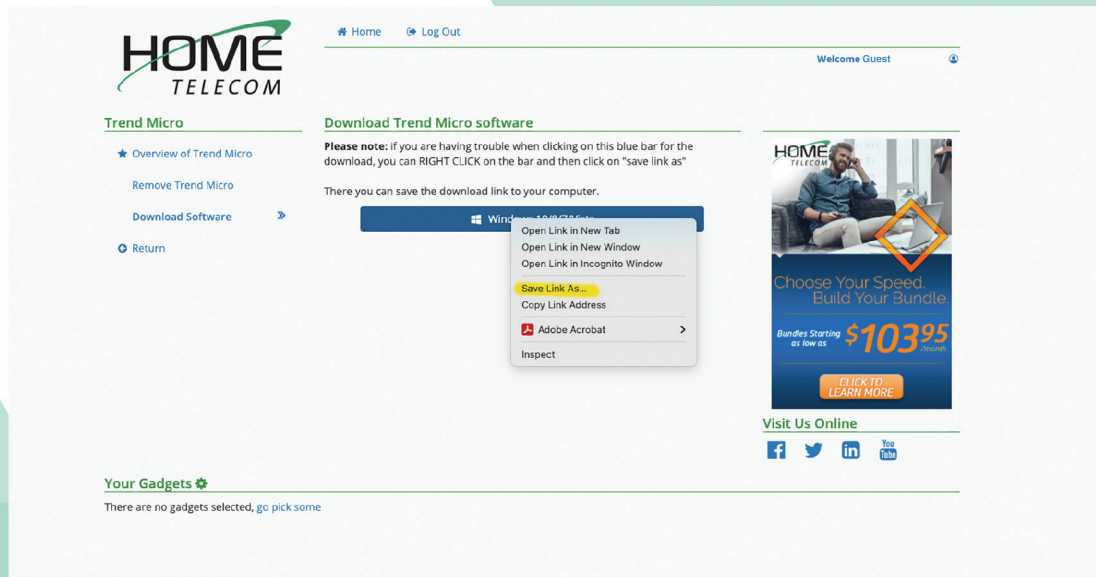
7

Now it is time to download the Trend Micro software. Select **Download Software** which can be found on the **left hand side** of your screen under Trend Micro. Please be sure that you have read these instructions carefully and met the system requirement before proceeding.



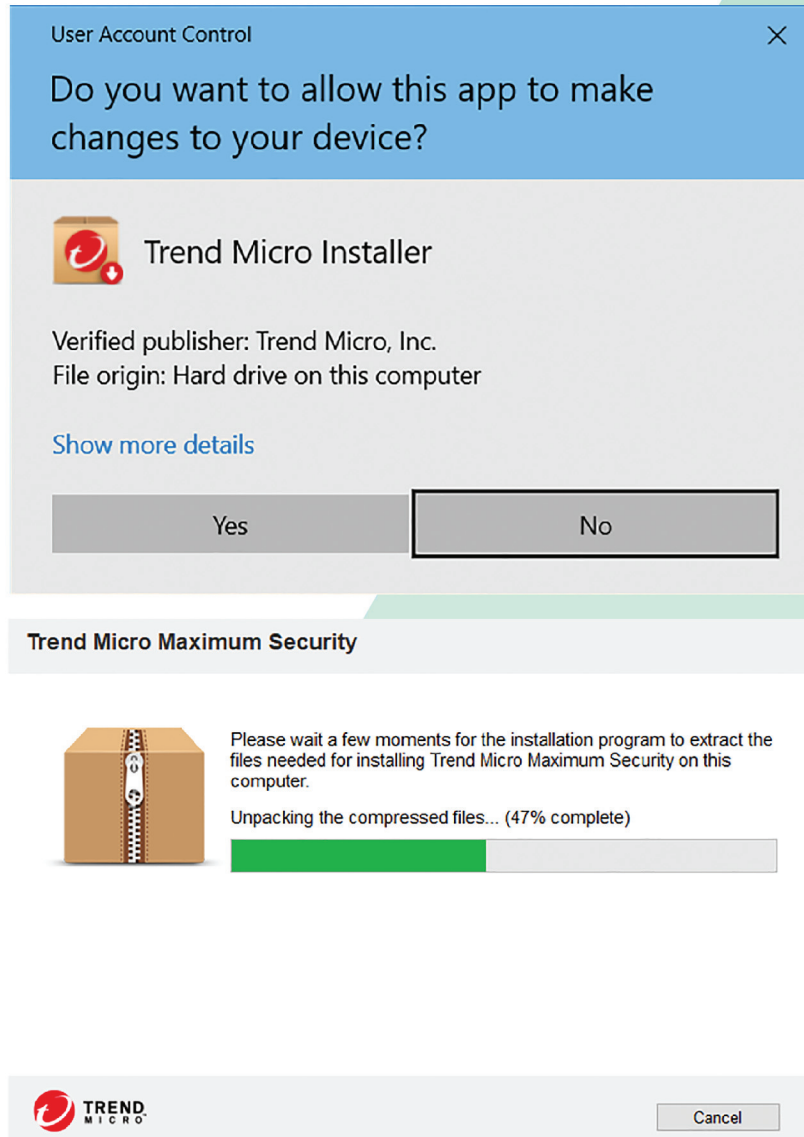
8

Right click the **Windows 10/8/7/Vista bar** and then click on **Save link as**. Once you save the link, you should now be able to **open** the link from the bottom of your screen or you can find the link where you recently saved it to.



9

Once you click **open**, you will receive a notification that asks you to allow this app to make changes to your device. Click **Yes**. You will then see a screen pop up that will compress the Trend Micro file to be able to start installing this software.



Once the file is compressed, it will take you through a System check and then you will be prompted to provide your serial number. Be sure to enter the **Serial Number** that was given to you on your HomeSC.com App Portal and click **Next**.

Trend Micro Maximum Security
— ✕

- System Check
- Serial Number**
- Data Disclosure Notice
- License Agreement
- Installation
- Confirmation

Provide Your Serial Number

If you do not have a serial number, you can [buy a new one](#).

[Not sure where to find your serial number?](#)

Next

Home Log Out
Welcome Guest

Trend Micro

- ★ Overview of Trend Micro >
- Remove Trend Micro
- Download Software
- Return

Overview of Trend Micro

Trend Micro has been added to your account ✕

Your Existing Keys

Serial Number	Description	Action
[Redacted]	Work Computer	Delete key

You have 2 keys remaining

Add key

Trend Micro™ Titanium™ Maximum Security is an all-in-one, easy-to-use protection for everything you and your family do online — email, socialize, bank, browse, shop, and more. It provides you with a friendly interface, simple screens, and clear reports.

In addition to blocking viruses and malware, Titanium Maximum Security features the new **Privacy Scanner** for Facebook that helps you identify settings that may leave your personal information vulnerable. Also, it identifies safe and malicious links in search results as well as in popular social networking sites like Facebook, Twitter, Google+, LinkedIn, and Pinterest.

With customizable Parental Controls, Titanium helps keep your children safe from cybercriminals and inappropriate online content. Titanium makes security effortless for you by providing set-and-forget security that won't pester you with annoying alerts and pop-ups. Trend Micro Titanium is protection made easy.

Visit Us Online

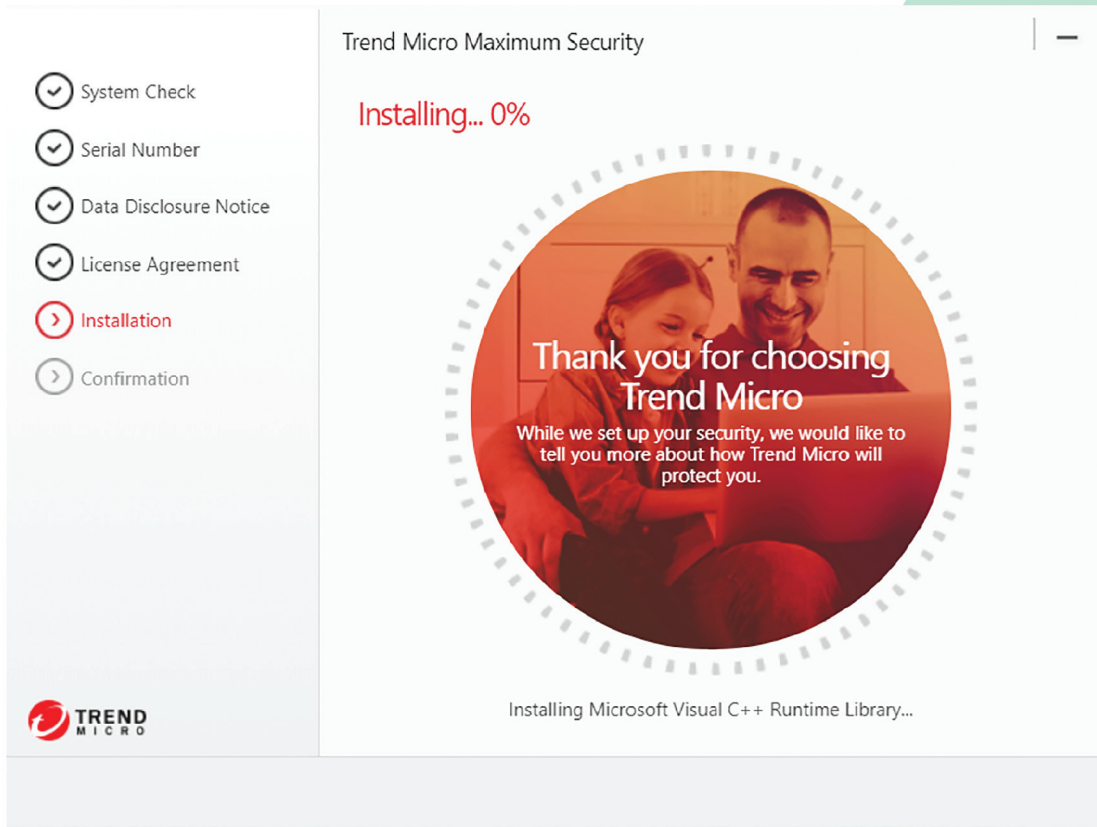
11 Read over the **Data and Disclosure Notice** and click **Next**.

The screenshot shows the 'Trend Micro Maximum Security' installation wizard. On the left, a navigation pane lists steps: System Check, Serial Number, Data Disclosure Notice (highlighted with a red circle and arrow), License Agreement, Installation, and Confirmation. The main window displays the 'Privacy and Personal Data Collection Disclosure' section. It explains that certain features collect and send feedback data to Trend Micro. A list of collected data includes: Computer name, IP address, MAC address, Gateway BSSID, Gateway MAC address, Product debug logs and dumps, System information, Windows system event logs (required to troubleshoot user's problem), and Email address and computer name (required to register Trend Micro product license). A link to the 'Data Collection Notice' is provided. At the bottom, there is a 'Next' button.

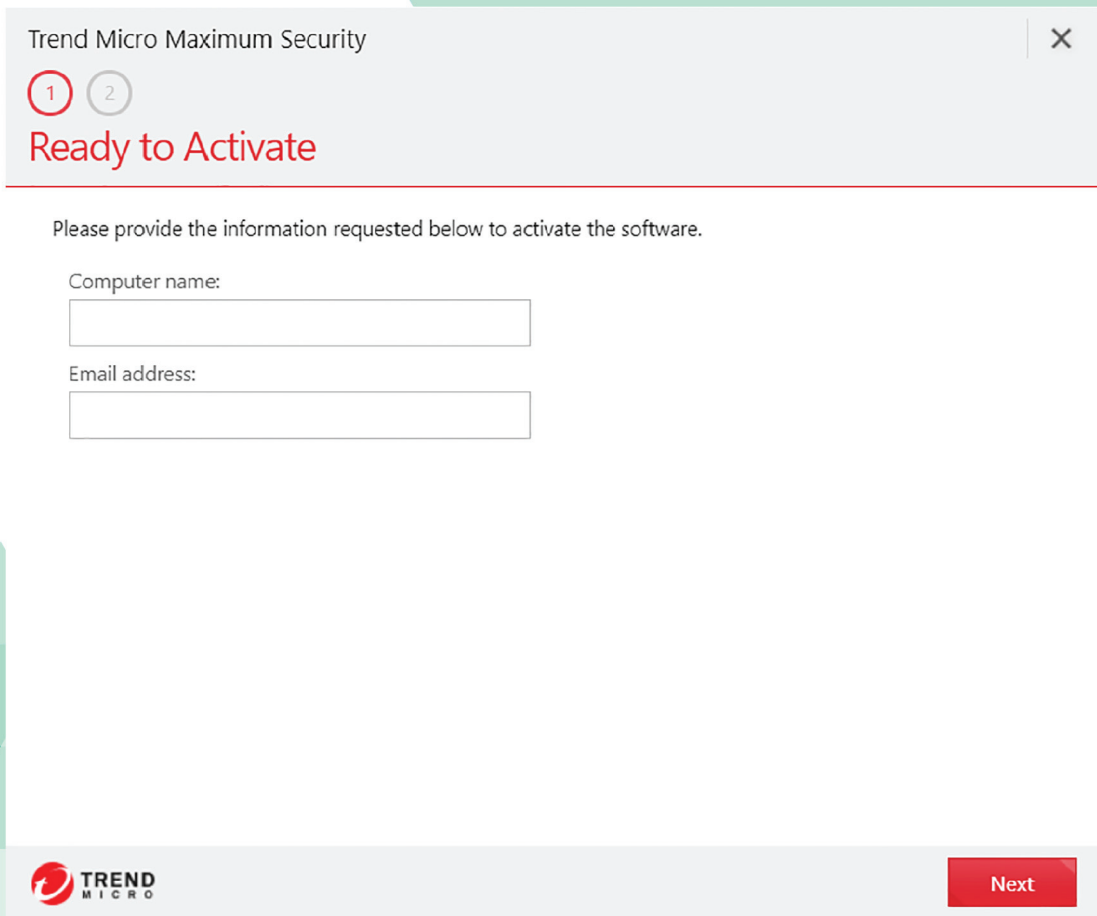
12 Review over the **License Agreement** and select **Agree and Install**.

The screenshot shows the 'Trend Micro Maximum Security' installation wizard. On the left, the navigation pane lists steps: System Check, Serial Number, Data Disclosure Notice, License Agreement (highlighted with a red circle and arrow), Installation, and Confirmation. The main window displays the 'License Agreement' section. It states that the software is subject to the terms and conditions of the Trend Micro license agreement. The 'Trend Micro End User License Agreement' details include: Software: Trend Micro Consumer Products and Premium Support Services; Version: English/Multi-country; Purpose: Trial and Paid Use Subscription License; Date: January 2019. An important note states: 'IMPORTANT: THE FOLLOWING AGREEMENT ("AGREEMENT") SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH TREND MICRO INCORPORATED OR AN AFFILIATE LICENSOR ("TREND MICRO") IS WILLING TO (A) LICENSE THE "SOFTWARE" AND ACCOMPANYING "DOCUMENTATION" OR (B) TO PROVIDE THE "PREMIUM SUPPORT SERVICES" TO "YOU" AS AN INDIVIDUAL USER OR AN AUTHORIZED REPRESENTATIVE OF AN ENTITY. BY ACCEPTING THIS AGREEMENT, YOU ARE ENTERING INTO A BINDING LEGAL CONTRACT WITH TREND MICRO'. At the bottom, there are 'Agree and Install' and 'Disagree' buttons.

13 Wait for the program to install. This may take a couple of minutes.



14 Once your security software is finished downloading, you will be brought to a **Ready to Activate** screen. Please provide the device name and an email address. Click **Next**.



- 15 The second screen will show you the software, serial number, email address, and the device name. Click **Finish** once you review.

Trend Micro Maximum Security

✓ 2

Protection Activated

Thank for activating your Trend Micro product.

Software:
Trend Micro Maximum Security

Serial number:
[blurred]

Email address:
[blurred]

Computer name:
[blurred]

[Print this page](#)

TREND MICRO

Finish



16 Congratulations, you have successfully downloaded and activated Trend Micro!

Welcome to Trend Micro Maximum Security ✕

 **Your PC is Now Protected**

Trend Micro Maximum Security provides highly effective and proactive protection against security threats. You can depend on Trend Micro to keep your digital life safe.



Defend Against Malware
Protect your device against evolving threats





Block Web Threats
Protect you against online dangers, including phishing attacks and scams




Lightweight
Provide strong protection without slowing down your machine

OK **Explore More Features**


 **TREND MICRO Maximum Security** 💡 ? ☰ | - ✕




Device



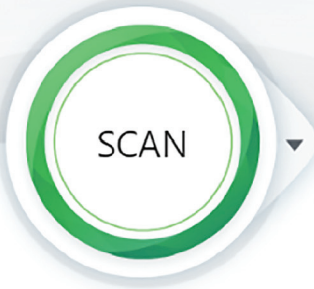
Privacy




Data



Family



 **Protected**

You have access to the [latest protection](#).

Activated

